

February 24, 2003

Dear Prospective Postal Solutions Client:

The Preiss Company manages several condominium complexes near North Carolina State Centennial Campus located in Raleigh, North Carolina. It came to our attention that the United States Postal Service (USPS) considered these developments to be "single point" delivery" properties. This meant that the USPS would deliver in bulk, but no longer be responsible for sorting and delivering the mail to the residents.

Our company's expertise is leasing and selling condos, not mail delivery. Handling mail is an involved business, which includes potential liabilities. The management of mail once it was on our properties was too great a risk and responsibility. When it became apparent that the US Postal Service was not going to service our properties, we hired Postal Solutions.

Postal Solutions has expertise in all aspects of mail delivery. Their staff is professional and courteous. They work well with our staff, clients, and residents. They are currently servicing our properties and will in the future. Postal Solutions will be contacted for future projects, as well.

Postal Solutions has relieved our company of the pressures, responsibility, and the liability of the U.S. Mail. It has provided our residents customer-care service.

Please call me if you have other questions concerning Postal Solutions.

Sincerely,

Donna Parham
HOA Coordinator
The Preiss Company