

May 23, 2003

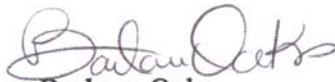
To: Rob Alberts
Re: Postal Solutions

Dear Rob,

I am writing this letter in recognition of an outstanding job/service that your company is performing at University Suites in Raleigh, NC. When we first found out that our property would fall under the new guidelines of being responsible for our own mail delivery, we were quite distressed. After making a decision to utilize your services, we are extremely happy with the overall service and professional attitude that we receive from each person within Postal Solutions.

We appreciate your continual, prompt service within our community. Our carrier is always ready to help in any way that she can. She also takes time to make sure that the mail is properly distributed and handled appropriately. Thank you for making our job easier and worry-free.

Sincerely,



Barbara Oaks
Property Manager